

Attorney docket # 12002

**REMARKS/ARGUMENTS**

Applicants respectfully request entry of the foregoing amendments and reconsideration in view of the following remarks. Upon entry of this Amendment, Claims 1,2, 7-11, and 13-16 remain pending in the instant application.

Claim 10 stands rejected under 35 U.S.C. §112, first paragraph, as containing subject matter which was not described in the specification in such a way as to reasonably convey to one skilled in the relevant art that the inventor(s), at the time the application was filed, had possession of the claimed invention.

The amendment to claim 10 renders this objection moot.

Claims 1, 2, 7-9, 11, and 13-16 stand rejected under 35 U.S.C. 103(a) as being unpatentable over Schwindt et al ('423) or Grogler et al ('497). The office indicated that claim 12 would be allowable if rewritten in independent form including all the limitations of the base claim and any intervening claims.

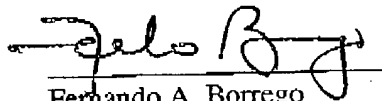
Applicants have amended claim 1 so as to equate it to claim 12 in independent form including all the relevant interviewing limitations.

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Applicant's attorney respectfully submits that the claims as amended are now in condition for allowance and respectfully requests such allowance.

Respectfully submitted,

Date: 3/25/04

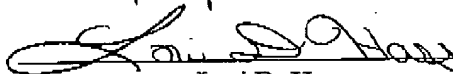
  
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**CERTIFICATE OF FACSIMILE**

I hereby certify that this paper is being faxed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on 3/25/04.

A handwritten signature in cursive script, appearing to read "Lori D. Hass", is written over a horizontal line.

Lori D. Hass